

PrimeCare Community Health, Inc.
Site Comparison
Patient Experience Survey - March 2015

Questions	Data Filter	Count	Mean	Mean as a percent of possible score 0 20 40 60 80 100	0-12	13-19	20-29	30-39	40-49	50-64	65+
1. Patient Information											
What is your age?	Aggregated Data July - Dec 2014	17716	0.00		11.7%	7.6%	16.9%	17.0%	16.7%	22.7%	7.4%
	PrimeCare 0315	379	0.00		11.3%	3.2%	24.0%	17.2%	14.5%	24.8%	5.0%
	West Town	108	0.00		9.3%	0.9%	26.9%	20.4%	14.8%	22.2%	5.6%
	Fullerton	27	0.00		11.1%	0.0%	25.9%	22.2%	22.2%	11.1%	7.4%
	Northwest	124	0.00		20.2%	6.5%	21.8%	16.1%	15.3%	13.7%	6.5%
	Portage Park	102	0.00		3.9%	2.9%	19.6%	13.7%	11.8%	46.1%	2.0%
	Hamlin	15	0.00		0.0%	0.0%	46.7%	20.0%	13.3%	20.0%	0.0%
Questions	Data Filter	Count	Mean	Mean as a percent of possible score 0 20 40 60 80 100	Male	Female	Transgender				
What is your gender?	Aggregated Data July - Dec 2014	13211	0.00		34.1%	65.7%	0.2%				
	PrimeCare 0315	271	0.00		37.6%	62.4%	0.0%				
	West Town	78	0.00		41.0%	59.0%	0.0%				
	Fullerton	20	0.00		35.0%	65.0%	0.0%				
	Northwest	92	0.00		29.3%	70.7%	0.0%				
	Portage Park	71	0.00		45.1%	54.9%	0.0%				
	Hamlin	7	0.00		57.1%	42.9%	0.0%				
Questions	Data Filter	Count	Mean	Mean as a percent of possible score 0 20 40 60 80 100	Yes, Hispanic or Latino	No, not Hispanic or Latino					
Do you consider yourself Hispanic or Latino?	Aggregated Data July - Dec 2014	11487	0.00		30.4%	69.6%					
	PrimeCare 0315	306	0.00		80.1%	19.9%					
	West Town	82	0.00		87.8%	12.2%					
	Fullerton	22	0.00		86.4%	13.6%					
	Northwest	109	0.00		87.2%	12.8%					
	Portage Park	80	0.00		62.5%	37.5%					
	Hamlin	10	0.00		70.0%	30.0%					
Questions	Data Filter	Count	Mean	Mean as a percent of possible score 0 20 40 60 80 100	Very Good	Good	Fair	Poor			
How would you rate your general health?	Aggregated Data July - Dec 2014	17246	2.88		23.2%	46.5%	25.4%	4.9%			
	PrimeCare 0315	373	2.76		21.2%	42.4%	27.3%	9.1%			
	West Town	105	2.82		23.8%	42.9%	24.8%	8.6%			
	Fullerton	29	2.66		20.7%	44.8%	13.8%	20.7%			
	Northwest	120	2.88		20.0%	51.7%	24.2%	4.2%			
	Portage Park	101	2.52		15.8%	33.7%	37.6%	12.9%			
	Hamlin	15	2.93		40.0%	20.0%	33.3%	6.7%			
2. Ease of Getting Care											
Able to get appointment for checkups (yearly exams, well-visits, regular follow-up visits)	Aggregated Data July - Dec 2014	17619	3.41		51.8%	38.4%	8.5%	1.3%			
	PrimeCare 0315	380	3.29		45.8%	41.3%	8.9%	3.9%			
	West Town	109	3.38		50.5%	39.4%	7.3%	2.8%			
	Fullerton	28	3.14		39.3%	39.3%	17.9%	3.6%			
	Northwest	122	3.15		36.1%	47.5%	11.5%	4.9%			
	Portage Park	104	3.38		51.9%	38.5%	4.8%	4.8%			
	Hamlin	14	3.43		57.1%	28.6%	14.3%	0.0%			
Able to make same day appointment when sick or hurt	Aggregated Data July - Dec 2014	17092	3.12		39.6%	38.6%	15.9%	5.9%			
	PrimeCare 0315	376	3.05		36.7%	39.9%	15.4%	8.0%			
	West Town	110	3.10		38.2%	40.9%	13.6%	7.3%			
	Fullerton	27	2.89		22.2%	48.1%	25.9%	3.7%			
	Northwest	122	2.95		33.6%	40.2%	13.9%	12.3%			
	Portage Park	101	3.19		43.6%	36.6%	14.9%	5.0%			
	Hamlin	14	2.86		28.6%	35.7%	28.6%	7.1%			

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Questions	Data Filter	Count	Mean	Mean as a percent of possible score	Very Good	Good	Fair	Poor			
				0 20 40 60 80 100							
2. Ease of Getting Care (Cont'd)											
Health center hours work for me	Aggregated Data July - Dec 2014	17694	3.47		55.1%	37.4%	6.6%	0.9%			
	PrimeCare 0315	372	3.33		44.9%	44.9%	8.6%	1.6%			
	West Town	109	3.39		46.8%	46.8%	4.6%	1.8%			
	Fullerton	28	3.21		35.7%	50.0%	14.3%	0.0%			
	Northwest	116	3.19		37.1%	47.4%	12.9%	2.6%			
	Portage Park	103	3.48		54.4%	39.8%	4.9%	1.0%			
	Hamlin	13	3.15		38.5%	38.5%	23.1%	0.0%			
Phone calls get through easily	Aggregated Data July - Dec 2014	17560	3.20		43.9%	37.0%	14.1%	5.0%			
	PrimeCare 0315	376	2.89		31.4%	37.8%	19.4%	11.4%			
	West Town	107	3.05		37.4%	37.4%	17.8%	7.5%			
	Fullerton	27	2.67		22.2%	40.7%	18.5%	18.5%			
	Northwest	121	2.81		26.4%	38.0%	25.6%	9.9%			
	Portage Park	103	2.82		32.0%	35.0%	15.5%	17.5%			
	Hamlin	15	3.40		46.7%	46.7%	6.7%	0.0%			
I get called back quickly	Aggregated Data July - Dec 2014	17281	3.12		38.9%	39.0%	16.9%	5.2%			
	PrimeCare 0315	377	2.94		31.3%	39.5%	20.7%	8.5%			
	West Town	110	3.02		35.5%	37.3%	20.9%	6.4%			
	Fullerton	29	2.69		13.8%	48.3%	31.0%	6.9%			
	Northwest	121	2.83		28.1%	38.8%	20.7%	12.4%			
	Portage Park	100	3.00		34.0%	40.0%	18.0%	8.0%			
	Hamlin	14	3.29		42.9%	42.9%	14.3%	0.0%			
Able to get medical advice when the office is closed	Aggregated Data July - Dec 2014	15774	2.93		30.2%	40.8%	20.5%	8.5%			
	PrimeCare 0315	339	2.78		22.1%	40.7%	29.8%	7.4%			
	West Town	96	2.93		30.2%	38.5%	25.0%	6.3%			
	Fullerton	25	2.64		16.0%	40.0%	36.0%	8.0%			
	Northwest	113	2.62		15.9%	38.9%	36.3%	8.8%			
	Portage Park	93	2.84		21.5%	48.4%	22.6%	7.5%			
	Hamlin	9	2.67		22.2%	22.2%	55.6%	0.0%			
Length of time waiting at the clinic	Aggregated Data July - Dec 2014	17555	3.07		34.4%	42.7%	18.4%	4.5%			
	PrimeCare 0315	375	2.86		25.9%	40.8%	26.9%	6.4%			
	West Town	108	3.02		30.6%	44.4%	21.3%	3.7%			
	Fullerton	27	2.85		18.5%	51.9%	25.9%	3.7%			
	Northwest	122	2.55		15.6%	34.4%	39.3%	10.7%			
	Portage Park	100	3.08		35.0%	43.0%	17.0%	5.0%			
	Hamlin	15	2.93		26.7%	40.0%	33.3%	0.0%			
3. Facility											
Easy to find clinic	Aggregated Data July - Dec 2014	17660	3.65		68.6%	28.4%	2.7%	0.2%			
	PrimeCare 0315	380	3.61		65.8%	29.7%	4.2%	0.3%			
	West Town	110	3.68		70.0%	28.2%	1.8%	0.0%			
	Fullerton	28	3.61		60.7%	39.3%	0.0%	0.0%			
	Northwest	122	3.52		58.2%	35.2%	6.6%	0.0%			
	Portage Park	104	3.63		70.2%	24.0%	4.8%	1.0%			
	Hamlin	13	3.69		76.9%	15.4%	7.7%	0.0%			
Lobby and waiting room was comfortable and clean	Aggregated Data July - Dec 2014	17704	3.63		68.0%	27.7%	3.8%	0.5%			
	PrimeCare 0315	375	3.55		62.1%	31.7%	5.6%	0.5%			
	West Town	106	3.62		66.0%	30.2%	3.8%	0.0%			
	Fullerton	28	3.75		75.0%	25.0%	0.0%	0.0%			
	Northwest	122	3.44		54.1%	36.9%	8.2%	0.8%			
	Portage Park	102	3.53		61.8%	30.4%	6.9%	1.0%			
	Hamlin	14	3.86		85.7%	14.3%	0.0%	0.0%			
Exam room was comfortable and clean	Aggregated Data July - Dec 2014	17574	3.67		70.0%	27.0%	2.7%	0.3%			
	PrimeCare 0315	380	3.64		67.4%	30.0%	2.4%	0.3%			
	West Town	109	3.64		67.0%	30.3%	2.8%	0.0%			
	Fullerton	29	3.69		69.0%	31.0%	0.0%	0.0%			
	Northwest	123	3.61		63.4%	34.1%	2.4%	0.0%			
	Portage Park	102	3.65		69.6%	26.5%	2.9%	1.0%			
	Hamlin	14	3.86		85.7%	14.3%	0.0%	0.0%			

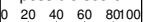







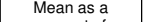






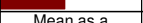
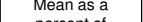







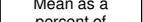







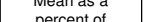







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Questions	Data Filter	Count	Mean	Mean as a	Very Good	Good	Fair	Poor			
				percent of possible score							
				0 20 40 60 80 100							
3. Facility (Cont'd)											
Handicap accessibility	Aggregated Data July - Dec 2014	16234	3.55		61.7%	33.0%	4.1%	1.2%			
	PrimeCare 0315	346	3.45		52.3%	41.3%	5.8%	0.6%			
	West Town	102	3.51		52.9%	45.1%	2.0%	0.0%			
	Fullerton	25	3.24		36.0%	52.0%	12.0%	0.0%			
	Northwest	113	3.34		44.2%	45.1%	10.6%	0.0%			
	Portage Park	93	3.55		62.4%	32.3%	3.2%	2.2%			
	Hamlin	12	3.83		83.3%	16.7%	0.0%	0.0%			
4. Front Desk											
Friendly and helpful to you	Aggregated Data July - Dec 2014	17786	3.69		73.6%	22.5%	3.4%	0.5%			
	PrimeCare 0315	383	3.60		66.6%	27.4%	5.2%	0.8%			
	West Town	111	3.76		77.5%	20.7%	1.8%	0.0%			
	Fullerton	29	3.59		65.5%	27.6%	6.9%	0.0%			
	Northwest	123	3.42		54.5%	35.8%	7.3%	2.4%			
	Portage Park	103	3.59		66.0%	27.2%	6.8%	0.0%			
	Hamlin	14	3.93		92.9%	7.1%	0.0%	0.0%			
5. Nurses and Medical Assistants											
Listens to you	Aggregated Data July - Dec 2014	17587	3.71		73.8%	23.3%	2.6%	0.3%			
	PrimeCare 0315	382	3.70		72.8%	24.3%	2.6%	0.3%			
	West Town	111	3.76		76.6%	22.5%	0.9%	0.0%			
	Fullerton	27	3.48		59.3%	29.6%	11.1%	0.0%			
	Northwest	123	3.63		68.3%	27.6%	3.3%	0.8%			
	Portage Park	104	3.73		75.0%	23.1%	1.9%	0.0%			
	Hamlin	14	3.93		92.9%	7.1%	0.0%	0.0%			
Friendly and helpful to you	Aggregated Data July - Dec 2014	17427	3.72		74.9%	22.4%	2.4%	0.3%			
	PrimeCare 0315	377	3.69		72.9%	23.3%	3.4%	0.3%			
	West Town	109	3.77		78.0%	21.1%	0.9%	0.0%			
	Fullerton	28	3.50		60.7%	28.6%	10.7%	0.0%			
	Northwest	124	3.62		66.9%	29.0%	3.2%	0.8%			
	Portage Park	99	3.70		74.7%	20.2%	5.1%	0.0%			
	Hamlin	14	3.93		92.9%	7.1%	0.0%	0.0%			
Answers your questions	Aggregated Data July - Dec 2014	17372	3.69		72.8%	24.0%	2.9%	0.3%			
	PrimeCare 0315	372	3.68		71.5%	25.0%	3.5%	0.0%			
	West Town	105	3.72		73.3%	25.7%	1.0%	0.0%			
	Fullerton	28	3.46		57.1%	32.1%	10.7%	0.0%			
	Northwest	120	3.67		69.2%	28.3%	2.5%	0.0%			
	Portage Park	101	3.67		73.3%	20.8%	5.9%	0.0%			
	Hamlin	15	3.87		86.7%	13.3%	0.0%	0.0%			
6. Provider(s)											
Listens to you	Aggregated Data July - Dec 2014	17545	3.69		72.7%	24.0%	3.0%	0.4%			
	PrimeCare 0315	381	3.72		74.3%	23.6%	2.1%	0.0%			
	West Town	109	3.84		84.4%	15.6%	0.0%	0.0%			
	Fullerton	29	3.45		51.7%	41.4%	6.9%	0.0%			
	Northwest	123	3.66		68.3%	29.3%	2.4%	0.0%			
	Portage Park	102	3.73		75.5%	21.6%	2.9%	0.0%			
	Hamlin	15	3.87		86.7%	13.3%	0.0%	0.0%			
Spends enough time with you	Aggregated Data July - Dec 2014	17208	3.63		68.2%	27.0%	4.2%	0.6%			
	PrimeCare 0315	357	3.64		69.2%	25.8%	4.5%	0.6%			
	West Town	108	3.75		77.8%	19.4%	2.8%	0.0%			
	Fullerton	28	3.36		53.6%	32.1%	10.7%	3.6%			
	Northwest	120	3.61		65.0%	31.7%	2.5%	0.8%			
	Portage Park	84	3.61		67.9%	25.0%	7.1%	0.0%			
	Hamlin	15	3.80		80.0%	20.0%	0.0%	0.0%			

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Questions	Data Filter	Count	Mean	Mean as a	Very Good	Good	Fair	Poor				
				percent of possible score								
				0 20 40 60 80 100								
6. Provider(s) (Cont'd)												
Answers your questions	Aggregated Data July - Dec 2014	17446	3.67		71.5%	24.7%	3.4%	0.4%				
	PrimeCare 0315	376	3.67		69.9%	27.1%	2.7%	0.3%				
	West Town	108	3.80		79.6%	20.4%	0.0%	0.0%				
	Fullerton	27	3.41		48.1%	44.4%	7.4%	0.0%				
	Northwest	123	3.63		65.9%	31.7%	1.6%	0.8%				
	Portage Park	101	3.63		69.3%	24.8%	5.9%	0.0%				
	Hamlin	14	3.79		78.6%	21.4%	0.0%	0.0%				
Friendly and helpful to you	Aggregated Data July - Dec 2014	17365	3.70		73.5%	23.3%	2.9%	0.4%				
	PrimeCare 0315	377	3.72		74.0%	23.9%	1.9%	0.3%				
	West Town	108	3.83		83.3%	16.7%	0.0%	0.0%				
	Fullerton	28	3.54		57.1%	39.3%	3.6%	0.0%				
	Northwest	123	3.67		70.7%	26.8%	1.6%	0.8%				
	Portage Park	100	3.68		72.0%	24.0%	4.0%	0.0%				
	Hamlin	15	3.80		80.0%	20.0%	0.0%	0.0%				
Gives you information you can understand	Aggregated Data July - Dec 2014	17363	3.68		71.4%	25.2%	3.1%	0.4%				
	PrimeCare 0315	376	3.70		72.1%	25.8%	1.9%	0.3%				
	West Town	108	3.81		80.6%	19.4%	0.0%	0.0%				
	Fullerton	26	3.58		61.5%	34.6%	3.8%	0.0%				
	Northwest	123	3.67		69.9%	27.6%	1.6%	0.8%				
	Portage Park	101	3.64		68.3%	27.7%	4.0%	0.0%				
	Hamlin	15	3.80		80.0%	20.0%	0.0%	0.0%				
Considers your personal or family beliefs	Aggregated Data July - Dec 2014	16690	3.62		66.5%	29.3%	3.7%	0.6%				
	PrimeCare 0315	361	3.61		64.8%	31.9%	3.0%	0.3%				
	West Town	103	3.71		73.8%	24.3%	1.0%	1.0%				
	Fullerton	26	3.38		42.3%	53.8%	3.8%	0.0%				
	Northwest	118	3.51		55.9%	39.0%	5.1%	0.0%				
	Portage Park	97	3.67		70.1%	26.8%	3.1%	0.0%				
	Hamlin	15	3.80		80.0%	20.0%	0.0%	0.0%				
Involves other doctors and caregivers in your care when needed	Aggregated Data July - Dec 2014	16711	3.60		65.7%	29.2%	4.5%	0.6%				
	PrimeCare 0315	360	3.56		63.1%	30.6%	6.1%	0.3%				
	West Town	101	3.74		75.2%	23.8%	1.0%	0.0%				
	Fullerton	24	3.17		37.5%	41.7%	20.8%	0.0%				
	Northwest	120	3.43		53.3%	37.5%	8.3%	0.8%				
	Portage Park	98	3.60		66.3%	27.6%	6.1%	0.0%				
	Hamlin	15	3.80		80.0%	20.0%	0.0%	0.0%				
Gives you good advice and treatment	Aggregated Data July - Dec 2014	17089	3.66		70.4%	25.7%	3.3%	0.6%				
	PrimeCare 0315	369	3.66		70.5%	25.2%	4.1%	0.3%				
	West Town	104	3.76		77.9%	21.2%	0.0%	1.0%				
	Fullerton	28	3.39		50.0%	39.3%	10.7%	0.0%				
	Northwest	121	3.58		64.5%	28.9%	6.6%	0.0%				
	Portage Park	99	3.71		74.7%	21.2%	4.0%	0.0%				
	Hamlin	15	3.80		80.0%	20.0%	0.0%	0.0%				
Questions	Data Filter	Count	Mean	Mean as a percent of possible score	Yes	No	N/A					
7. Experience with Today's Visit												
Did anyone ask if you have problems with the medicine you take?	Aggregated Data July - Dec 2014	16830	1.81		64.9%	15.1%	19.9%					
	PrimeCare 0315	370	1.78		64.1%	17.8%	18.1%					
	West Town	108	1.76		63.0%	19.4%	17.6%					
	Fullerton	24	1.63		50.0%	29.2%	20.8%					
	Northwest	121	1.83		63.6%	13.2%	23.1%					
	Portage Park	99	1.76		65.7%	21.2%	13.1%					
	Hamlin	15	1.93		86.7%	6.7%	6.7%					

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Questions	Data Filter	Count	Mean	Mean as a percent of possible score 	Yes	No	N/A				
7. Experience with Today's Visit (Cont'd)											
Do you have problems getting your medication? (transportation, pharmacy hours or cost)	Aggregated Data July - Dec 2014	16762	1.77		19.9%	66.5%	13.6%				
	PrimeCare 0315	375	1.85		14.1%	77.1%	8.8%				
	West Town	108	1.83		14.8%	73.1%	12.0%				
	Fullerton	25	1.91		8.0%	80.0%	12.0%				
	Northwest	124	1.85		13.7%	79.0%	7.3%				
	Portage Park	100	1.85		14.0%	79.0%	7.0%				
	Hamlin	15	1.71		26.7%	66.7%	6.7%				
Questions	Data Filter	Count	Mean	Mean as a percent of possible score 	Yes	No					
Did someone talk with you about your goals for your health?	Aggregated Data July - Dec 2014	16117	1.72		71.6%	28.4%					
	PrimeCare 0315	360	1.67		67.2%	32.8%					
	West Town	103	1.73		72.8%	27.2%					
	Fullerton	26	1.58		57.7%	42.3%					
	Northwest	119	1.62		62.2%	37.8%					
	Portage Park	96	1.74		74.0%	26.0%					
	Hamlin	13	1.46		46.2%	53.8%					
Questions	Data Filter	Count	Mean	Mean as a percent of possible score 	Yes	No	N/A				
Did you get a copy of your care plan?	Aggregated Data July - Dec 2014	15831	1.76		64.2%	20.1%	15.7%				
	PrimeCare 0315	358	1.74		64.5%	23.2%	12.3%				
	West Town	104	1.72		58.7%	23.1%	18.3%				
	Fullerton	24	1.76		66.7%	20.8%	12.5%				
	Northwest	115	1.63		58.3%	34.8%	7.0%				
	Portage Park	97	1.88		78.4%	10.3%	11.3%				
	Hamlin	15	1.77		66.7%	20.0%	13.3%				
Questions	Data Filter	Count	Mean	Mean as a percent of possible score 	Yes	No					
Were you asked if you had visits with other healthcare providers since your last visit with us?	Aggregated Data July - Dec 2014	15982	1.66		66.5%	33.5%					
	PrimeCare 0315	354	1.57		57.1%	42.9%					
	West Town	104	1.58		57.7%	42.3%					
	Fullerton	20	1.50		50.0%	50.0%					
	Northwest	119	1.51		51.3%	48.7%					
	Portage Park	94	1.66		66.0%	34.0%					
	Hamlin	14	1.64		64.3%	35.7%					
Questions	Data Filter	Count	Mean	Mean as a percent of possible score 	Yes	No	N/A				
Were you helped with making appointments to see other providers or for specialty care?	Aggregated Data July - Dec 2014	16062	1.81		59.4%	14.0%	26.6%				
	PrimeCare 0315	363	1.74		63.9%	22.6%	13.5%				
	West Town	104	1.76		61.5%	19.2%	19.2%				
	Fullerton	25	1.57		48.0%	36.0%	16.0%				
	Northwest	116	1.74		67.2%	24.1%	8.6%				
	Portage Park	100	1.78		69.0%	20.0%	11.0%				
	Hamlin	15	1.67		53.3%	26.7%	20.0%				















PrimeCare Community Health, Inc.

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Questions	Data Filter	Count	Mean	Mean as a percent of possible score 0 20 40 60 80 100	Yes	No					
8. General											
Have you ever been given information on what it means to have a "health home" or a "medical home"?	Aggregated Data July - Dec 2014	16188	1.42		41.8%	58.2%					
	PrimeCare 0315	366	1.45		45.1%	54.9%					
	West Town	107	1.46		45.8%	54.2%					
	Fullerton	23	1.35		34.8%	65.2%					
	Northwest	123	1.46		45.5%	54.5%					
	Portage Park	97	1.46		46.4%	53.6%					
Hamlin	13	1.54		53.8%	46.2%						
Questions	Data Filter	Count	Mean	Mean as a percent of possible score 0 20 40 60 80 100	Yes	No	N/A				
If yes, do you feel that we are your health/medical home?	Aggregated Data July - Dec 2014	13822	1.86		56.1%	9.4%	34.5%				
	PrimeCare 0315	322	1.80		59.9%	14.6%	25.5%				
	West Town	89	1.76		61.8%	19.1%	19.1%				
	Fullerton	17	1.92		70.6%	5.9%	23.5%				
	Northwest	111	1.83		56.8%	11.7%	31.5%				
	Portage Park	91	1.77		60.4%	17.6%	22.0%				
Hamlin	12	2.00		58.3%	0.0%	41.7%					
You may need other services that we do not provide. Have we helped you find other services you need?	Aggregated Data July - Dec 2014	16328	1.85		63.3%	11.3%	25.5%				
	PrimeCare 0315	365	1.76		60.8%	19.5%	19.7%				
	West Town	108	1.72		57.4%	22.2%	20.4%				
	Fullerton	24	1.63		50.0%	29.2%	20.8%				
	Northwest	119	1.76		61.3%	19.3%	19.3%				
	Portage Park	97	1.79		66.0%	17.5%	16.5%				
Hamlin	14	2.00		64.3%	0.0%	35.7%					
Questions	Data Filter	Count	Mean	Mean as a percent of possible score 0 20 40 60 80 100	Yes	No					
Do you feel that we help you to make healthy lifestyle choices?	Aggregated Data July - Dec 2014	16161	1.94		93.9%	6.1%					
	PrimeCare 0315	359	1.90		90.0%	10.0%					
	West Town	104	1.88		87.5%	12.5%					
	Fullerton	23	1.87		87.0%	13.0%					
	Northwest	119	1.90		89.9%	10.1%					
	Portage Park	96	1.93		92.7%	7.3%					
Hamlin	14	2.00		100.0%	0.0%						
Would you send your friends and family to us?	Aggregated Data July - Dec 2014	16764	1.97		96.5%	3.5%					
	PrimeCare 0315	365	1.94		93.7%	6.3%					
	West Town	106	1.92		91.5%	8.5%					
	Fullerton	27	1.93		92.6%	7.4%					
	Northwest	118	1.93		93.2%	6.8%					
	Portage Park	96	1.96		95.8%	4.2%					
Hamlin	15	2.00		100.0%	0.0%						

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Questions	Data Filter	Count	Mean	Mean as a percent of possible score	Yes	No	N/A				
				0 20 40 60 80 100							
Do you understand what we ask you to pay for your care?	Aggregated Data July - Dec 2014	16656	1.95		80.8%	4.2%	15.0%				
	PrimeCare 0315	358	1.92		78.8%	6.7%	14.5%				
	West Town	105	1.90		77.1%	8.6%	14.3%				
	Fullerton	23	1.95		78.3%	4.3%	17.4%				
	Northwest	116	1.92		78.4%	6.9%	14.7%				
	Portage Park	97	1.94		81.4%	5.2%	13.4%				
	Hamlin	14	1.92		78.6%	7.1%	14.3%				
Do you feel what you pay is reasonable?	Aggregated Data July - Dec 2014	16552	1.95		78.3%	4.0%	17.7%				
	PrimeCare 0315	360	1.94		77.5%	5.0%	17.5%				
	West Town	106	1.90		72.6%	8.5%	18.9%				
	Fullerton	23	1.95		82.6%	4.3%	13.0%				
	Northwest	117	1.94		78.6%	5.1%	16.2%				
	Portage Park	97	1.97		79.4%	2.1%	18.6%				
	Hamlin	14	2.00		85.7%	0.0%	14.3%				

Report Created on 03/10/2015